

KEYSTONE AT MEADOW WOODS

June 2019 Newsletter

Painting Project Underway

The painting project is underway for the community. Therefore, please be aware that if you have anything attached to the building, that it must be removed before the painters begin painting your unit. Attaching items to the building is not permitted, and these items may not be reattached after the painting project is completed.

The painting vendor will place notices on your front door when your building is about to be pressure washed and painted. When you receive this notice, please remove any personal items from your front and back patios and unlock your screen enclosure (if you have one) so the painters have access to this area.

The Board of Directors chose 5 different color combinations for the community. The first color combination is completed (this was a custom color match based on a color scheme already used within the community) and the painting vendor will begin working on the second color combination – Brazilian Tan and Clay Dust – on Monday, July 1st.

If you would like to know more about the color combinations for the community, please feel free to contact the management office.



Please direct all concerns to the management company. For ARB requests, please go to the Association's website,

www.keystoneatmeadowwoodshoa.com. Click on "Resident Services" then "Online Forms." Fill out and submit the form prior to making any exterior modifications to your home.

COMMUNITY MANAGER

William Carey Webb, LCAM info@dwdpm.com

407.251.2200 phone 800.759.1820 fax DWD Professional Management, LLC 9419 Tradeport Drive Orlando, FL 32827

Board of Directors

President: Yvette Fisher

Secretary/Treasurer: Lena Soares

Director: Pedro Mendoza

Board of Directors' Meetings

Held on the third Thursday of every month at 7:00 PM at DWD Professional Management's office. Please RSVP if you would like to attend by contacting DWD.

Hurricane Season

Hurricane season begins on June 1st and continues through the end of November. The National Oceanic and Atmospheric Administration predicts between 9 to 15 named storms this year.

Therefore, please take the time now to prepare your home and your family for hurricane season. Please see the pages below for additional information about hurricane preparedness provided by HIG Insurance.





Supply Kit Checklist

supply the sile		
Water ☐ One gallon of drinking water per person per day for at least three to seven days ☐ One gallon of water for each person per day for cooking and personal hygiene ☐ Don't forget water for your pets! ICE ☐ Freeze water in zip-type freezer bags and two-liter soda jugs ☐ Fill coolers with ice. Ice can be used to preserve food once the power goes out Food ☐ Non-perishable packaged or canned food to last at least three to seven days ☐ Ready-to-eat canned meats, fruits and vegetables:	For The Home Cooler for ice and food storage Flashlights with extra batteries or hand-crank flashlights Battery or solar powered lanterns Battery powered NOAA Weather radio with extra batteries or hand-crank radio Car charger for mobile phone Battery operated digital TV with car charger adapter Grill with extra propane, charcoal, or sterno (Outdoor Use Only) Matches in waterproof container or butane starter for grill Paper plates/bowls/cups, plastic eating utensils, napkins, paper towels, moist towelettes Manual can opener and bottle opener Cleaning supplies Non-scented liquid household chlorine bleach or water purification tablets Work gloves Duct tape	□ Smoke detectors □ Carbon-monoxide detectors □ Two-way radio if power, terrestria telephone and cell towers fail □ Fire extinguisher □ Waterproof container or resealable plastic bag to store important papers like insurance, medical, bank, or Social Security documents/ numbers □ Cash (without power, credit cards are unusable) □ First Aid Kit □ Two weeks supply of prescription drugs □ Two weeks supply of vitamins □ Over the counter pain reliever □ Antibacterial hand soap □ Toilet paper □ Plastic garbage bags □ Mosquito repellent □ Sunscreen □ Toiletries/Hygiene items
granola bars, trail mix Instant coffee or tea Dried fruits and nuts Bread, crackers and cookies Raw Vegetables Fresh fruit Special food for babies and the elderly	 Heavy-duty outdoor extension cords Waterproof tarps Plastic sheeting Rope Basic tool kit Corded phone 	Health Essentials Documentation, license Non-perishable food Medications Water

THURRICANE PREPAREDNESS PLAN



FIRST AID

Your First Aid Kit

A first aid kit should be kept in the home and each automobile and should include:

☐ Sterile adhesive bandages
□ Sterile gauze pads
☐ Hypoallergenic adhesive tape
☐ Triangular bandages (3)
□ Sterile roller bandages, antibiotic ointment, scissors, tweezers, needle, moistened towelettes, antiseptic, thermometer, tongue blades (2)
☐ Tube of petroleum jelly or other lubricant
☐ Assorted sizes of safety pins
□ Cleansing agent/soap
□ Latex gloves (2 pairs)
□ Sunscreen
□ Bug repellent
☐ Aspirin or non-aspirin pain reliever, anti-diarrhea medication, antacid
☐ Bottled water and other fluids



HURRICANE PREPAREDNESS PLAN



Hurricane Family Preparedness

☐ Hold a family meeting
□ Discuss the hazards of hurricanes. Encourage children to talk about their fears and explain some of the things you'll be doing to keep everyone safe. Start a written list of things you'll need to take care of and encourage everyone in the family to contribute their ideas.
□ Discuss whether you'll need to evacuate
□ Determine whether you live in an evacuation zone and, if so, where you will go if an evacuation order is given. Going to a family or friend's house or hotel outside the evacuation area is your best choice. If you choose to go out of town, do so well in advance of the storm. Since shelters provide for only basic needs, this should be your choice of last resort.
☐ Ensure your assets are protected
□ Inventory your home possessions and videotape or photograph items of value. Review your insurance policies to ensure you have adequate coverage.
☐ Assess your home for vulnerable areas
☐ Do a walk-through of your home and property to evaluate your roof, windows, garage door, landscaping, etc. and determine what actions you will take.
☐ Make a plan to protect your vehicles
□ Decide where you will store or park your vehicle, boat or RV. Check your vehicle insurance policy and keep it in the same safe place as your homeowner's policy.
□ Secure your home
□ Decide what actions you will need to take to protect your home and your property (shutters, generator, trim trees), and to keep as comfortable as possible during recovery.
☐ Discuss whether anyone in your home is elderly or has special needs and, if so, make

HURRICANE PREPAREDNESS PLAN



Hurricane Family Preparedness

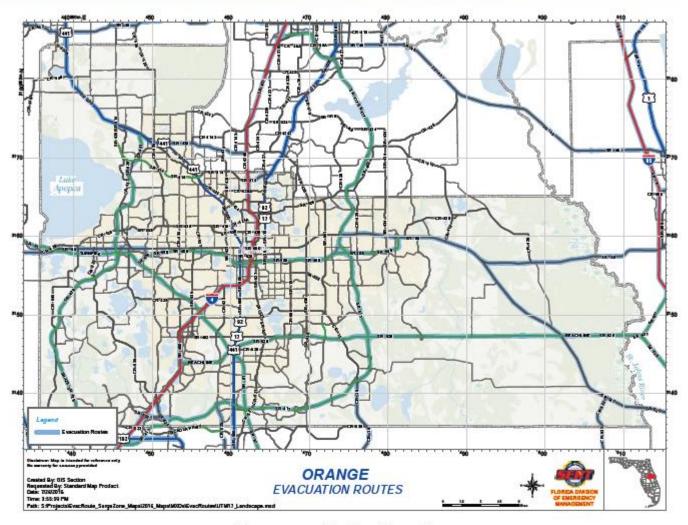
	have to evacuate. If appropriate, plan for large animals such as horses
	Gather your supplies
	Determine your family's food, water and medical needs and assemble your hurricane kit according to those needs (see sidebar for essential items to include)
	Notify others of your plan
	Let family or friends know what your hurricane plan is so they can check on you in the aftermath of the storm. Establish an out-of-town contact
	Plan ahead for the possibility of becoming separated from your family and friends, whether it is a personal emergency or a larger-scale disaster
	Start by designating a single, out-of-town contact that your family or household members can call, e-mail or text message should a disaster occur. If local phone service is overwhelmed, it may be easier to call outside the area. Your contact should be aware that they are your family's designated contact
	All of your loved ones should agree to call the out-of town contact to report their whereabouts and welfare
	Regular contact with your designated person will help to keep everyone informed. After initial contact and depending on the circumstances, you might set a specific check-in time
	When telephone lines are busy, e-mails or text messages may go through when calls cannot
_	Create an emergency contact list; include phone numbers and e-mail addresses for your designated out-of-town contact, loved ones, neighbors and other emergency numbers such as police, fire and your physician
	Make copies of the list for every family member and print a copy to keep by the phone and with your emergency supplies
	Make sure to secure outside structures and get all outside items and bring everything inside including patio chairs, grills potted plants and balcony items

□ Dotarming how you will address your not's needs and make a plan for your not in case you

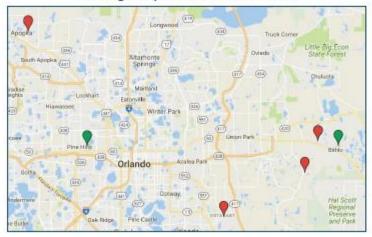
MURRICANE PREPAREDNESS PLAN



Orange County Evacuation Zones



Emergency Shelter Locations



Noise Issues - Please be Respectful to Your Neighbors

Please be aware that Orange County Sheriff's Office does not have any set time for enforcing noise complaints. The Disturbance of the Peace Statute is enforceable any time of the night or day. If a resident feels that his or her peace is being disturbed, all he or she has to do is call the Sheriff's Department to file a complaint. Once that is done, the Orange County Sheriff's Department will send an officer to request that the responsible party tone down their gathering. If a second request is made concerning the same disturbance, the responding officer may arrest the responsible party. Please be considerate and respectful of your neighbors so that the Sheriff's Department is not needed to handle these types of situations.

The Board is requesting all residents to move parties inside after 11 PM to help with these noise issues. We greatly appreciate your cooperation in this matter.

No Trash or Storage of Items on Patios or at Front Entrances

It has come to the Board's attention that many people are storing items on their rear patios or at their front door areas. This is not allowed per the Community rules.

The front door areas are to remain free of any furniture, trash, garbage bags or children's toys. Please be aware that these areas are under the Architectural Control of the Association. Any items placed in the front door area without an approved Architectural Review can be removed by the Association and a removal fee may be added to your account.

The back-patio area, even if is covered with a screen enclosure may **not** be used for storage. The only thing that may be placed in a screen enclosure room is patio furniture items.

These areas are not meant for the storage of boxes, trash, used car parts, old tires, broken electronics, or anything else other than the items mentioned above. We will be conducting an inspection of the property next month. If your front door area or back patio is currently being used for storage, you will receive a violation notice to remove these items. Thank you for your understanding concerning this issue. If you have any questions or concerns, please contact the management office.

New Pool Security System and Pool Keys

Envera Security Systems installed a new security system at the pool. This also involved the installation of new gate access and the use of magnetic pool key fobs for gate entry. Envera Security Systems sent a representative to our community to provide residents with their new key fob for amenity access. If you were unable to attend one of the meetings, please contact the management office at info@dwdpm.com or 407-251-2200. The management office will arrange a time for you to pick up your key fob at their office located at 9419 Tradeport Drive, Orlando, Florida 32827.

Each household is eligible to receive 1 key fob at no charge if you currently have a pool key. If you do not already have a pool key, a pool key fob may be purchased for \$20.00.

Accepted methods of payment are exact cash, check, or money order made payable to Keystone at Meadow Woods HOA. Please bring the following with you to the management office in order to receive your pool key fob:

Owners: You must bring a photo ID.

Renters: You must bring a photo ID and a copy of your current lease agreement.

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Also, to receive a key fob free of charge, please bring your current pool key to exchange for a new one.

If you have any questions or concerns, please contact the management office.

Assessment Information - 2019

Please remember that the monthly assessments have increased to \$270.00 for the 2019 budget year. If you believe you may have paid the incorrect amount, please check your records and adjust your payment accordingly for your April assessment payment. Finally, please remember that your payment must be received by the 15th of each month so you do not incur a \$10.00 late fee or incur interest at the end of the month.

If you have any questions or concerns regarding your assessment payments or your account balance, please contact the management office.

Towing Company Address Change

Please be advised that our towing company, <u>Universal Towing and Recovery</u>, has moved from their previous location. The towing company's contact information is as follows: <u>Universal Towing and Recovery</u>, <u>407-816-0102</u>, <u>206 6th</u> <u>Street</u>, <u>Lot 300 Orlando</u>, <u>Florida 32824</u>.

Please Drive Safely

It has been observed that some of the residents and many visitors are driving way too fast in the community. The posted speed limit in the community is 10 miles per hour. Anyone caught speeding may be fined by the Board for their activities. Also, please be aware that residents have expressed their concern for the speeding because many children walk in the parking lots. We are all concerned about the safety of the children. Thank you for your understanding concerning these issues.

Parking Permits and Parking Regulations

If your vehicle does not have a proper parking permit for our community, you run the risk of your car being towed. Since November 1, 2011, all vehicles without a proper resident parking permit or a visitor's pass are to be towed <u>without warning</u> from the parking lots <u>at the owner's expense</u>.

Per the rules of your community, there are only two (2) parking spots per unit. Visitors are to use the designated spaces provided at all times of the day and they MUST place a visitor's pass on the rearview mirror when visiting from 12 AM – 6 AM. Residents should park in resident spaces only. We ask that you use the spaces that are numbered with your unit's address that are located directly in front of your unit, however, residents may park in ANY resident space. However, residents may NOT park in visitor's spaces. Residents who park in visitor's spaces are subject to towing.

If you have more than two cars, you may find additional parking by asking one of your neighbors if they have another parking spot available. Some owners only have one car and they may "donate" a spot to you. These

owners are under no obligation to do so. If an owner would like to donate one of their parking spaces to you, we must have their permission in writing. Please contact our office if you need more information. Please be aware that if you do not find another owner to donate a parking spot to you, you must remove the vehicle from the community's parking lot or be subject to towing.

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All owners who rent their units must inform their tenants of the requirement to have these parking permits **BEFORE** the tenants move into the unit. Also, if you purchase a new vehicle, please use your visitor's pass temporarily until you can make arrangements with the management company to obtain a new parking permit.

Please remember that is it your responsibility to obtain the proper permits for your vehicles. This provides a protection for all homeowners and tenants. We want to keep our parking lots available for only those vehicles that are authorized.

If you need a parking permit, you may obtain the parking permits from our management office. The address is 9419 Tradeport Drive, Orlando, FL 32827. You will need to bring your driver's license (for each vehicle), your vehicle registration (for each vehicle), and a copy of your lease if you are renting. Parking permits are always free.

In addition, please be aware that your car may also be towed if you do not follow the parking regulations. The towing company will be patrolling the parking lots looking for the following types of vehicles in violation of the parking regulations:

- All commercial vehicles (this includes cars/trucks with ladder racks, pipe racks, magnetic signs or lettering in the windows)
- Vehicles that do not have the proper parking permits. (This includes cars using inactive parking permits permits that have been designated as inactive since they belong to a previous resident or a car that was sold by a current resident)
- Boats, or any other recreational vehicles
- Trailers
- Vehicles without license plates or with expired license plates
- Vehicles that are parked on the grass
- Vehicles that are double parked (parked behind cars which are parked in parking spaces or cars parked in more than one parking space)
- Vehicles parked in front of and/or blocking fire hydrants
- Clearly disabled and inoperable vehicles that have not moved for 72 hours or more

Finally, if your vehicle or a vehicle of a guest is towed due to a violation of the parking rules and regulations, you should **contact the towing company to resolve the situation**. The Board has not authorized the management company to make ANY exceptions to the parking rules and regulations. If you do not have a parking permit or visitor's pass or if you violate any other parking rules, you will be towed **at your own expense** and **will not be reimbursed for any reason**. The towing company's contact information is as follows: Universal Towing and Recovery, 407-816-0102.

Pool Rules

Please be advised that the pool closes at sundown every day. No unauthorized people may enter the pool after this time. Many people ask why the Association has chosen to close the pool at sundown. The answer is simple. We did not choose this time. The State of Florida decided this for us! <u>Since there is not enough light per State guidelines, we must close the pool when the sun goes down</u>.

Finally, now that the installation of the new security system by Envera is complete, the pool area is monitored by Envera Security from dusk until dawn. Therefore, anyone found at the pool from dusk to dawn will be asked to leave by Envera Security. Envera will call the Orange County Sheriff's Department if

necessary for anyone in violation of the dusk to dawn requirement. Using the pool during these hours is considered trespassing even if you are a resident of the community. This is the law for the State of Florida, and it will be enforced for the protection of our community assets and the safety of our residents. If you have any additional concerns or questions regarding this issue, please contact the management office.

Next, there is a list of pool rules located in the pool area. Please take a minute and review these rules. One of the most important rules is the age limit for use. If you are under the age limit, you may NOT use the pool without a parent or guardian being present. This rule will be strictly enforced when personnel are present in order to ensure the safety of the children in our community. Accidental drowning in a swimming pool is a leading cause of death in Florida for children. Please be advised there are no lifeguards at the pool, and the maintenance personnel are not trained in CPR or pool safety. Failure to comply with the Pool Rules may also result in you being asked to leave the area.

Finally, if you are going to have a party at the pool, please call management first. Please be aware that there will be a \$100 deposit required in order to ensure the area is cleaned up by the people throwing the party. If the area is cleaned, the deposit will be returned. If the area is not cleaned the deposit will be used to pay for the cleaning. Please be aware that the pool will still be open for all residents to use. The pool cannot be closed during a party. Thank you for your cooperation with this matter. If you have any additional concerns or questions regarding this issue, please contact the management office.

Off-Duty Sheriff's Deputy Patrols and Suspicious Activity

Your community is patrolled several days per month by an off-duty Orange County Sheriff's Deputy. The deputy is on patrol to spot suspicious activity, to help enforce traffic laws, and to help the people in communities we manage in Meadow Woods. If you see the deputy on patrol, and if you have noticed any suspicious activity, please stop the deputy and talk with him regarding your concerns. You should also call the Orange County Sheriff's Department at (407) 836-4357 to report suspicious or criminal activities. The Sheriff's Department is the only organization charged with the protection of your property, and they are the only organization with the authority to approach and stop these people and their activities.

Please be aware that the deputy is only able to enforce state law and county ordinances. If you see a community violation (i.e., parking on the grass, people with water balloons in the pool area, etc.), please call DWD Professional Management to address these concerns. Thank you.

Association Payments and Bank Information

It has come to the attention of management that a few owners may have questions in regards to payments made directly to the Association's bank, Center State. If you have received your payment booklet, you have several options on how to pay your Association dues.

First, you may mail your payment to the address listed in your payment booklet (P.O. Box 22184, Tampa, FL 33622-2184). If you do, your payment will go directly to Center State Bank. The date the bank indicates that your payment was processed or "received" is the date that is electronically forwarded to the management company and that is recorded in your account history. Management does not control when the payment is processed by the bank. Therefore, management cannot change the date when the payment was received. Please allow several business days for these payments to be processed in order to avoid the application of late fees.

Second, you may make your payment on-line at https://epay.centerstatebank.com//find. You will need your payment booklet which includes your Management Company ID (DWDP), Association ID (012), and Homeowner Number (this is your account number). Please be advised that Center State will charge a fee for processing credit and debit card payments on-line. However, the fee is the bank's processing fee, and does not go to the management company or to the Association.

Finally, you may set up direct debit with Center State by either following the instructions in your payment booklet. You will send the application form and a voided check directly to our office for processing (9419 Tradeport Drive, Orlando, FL 32827). Once we process your application, the bank will automatically withdraw your monthly assessment on the 5th of each month. If you have previously set-up automatic draft with Center State Bank, you do not need to send in a new application to continue this service.

However, if you would prefer not to make your payments through Center State Bank, you may either mail in or drop off your payments directly to **our office which is located at 9419 Tradeport Drive, Orlando, FL 32827**. We will take your payments with or without the coupon, and you will receive a receipt with the date the payment was received upon request. The management company's hours of operation are Monday through Friday, 9:00 AM to 5:00 PM. If you have any questions regarding these payment procedures, please feel free to contact us by phone at 407-251-2200 or by e-mail at info@dwdpm.com.

Use of Gas and Charcoal Grills

Please be advised that the use of gas and charcoal grills in multi-family housing such as Keystone is strictly regulated by the County and the Association. These grills may not under any circumstances be used in the units, in the parking areas, or on any of the porches or patios within 10 feet of the building. Their use is restricted to the open areas of the Association, at least 10 feet away from the buildings and any other flammable structure. Your cooperation regarding this matter and the safety of the community is greatly appreciated.

Please Pick-up After Your Pets

We understand that many of the residents in our community are pet owners. Owning a pet is a wonderful experience for the "parent" and it brings many joys to you as well. However, having a 4-legged addition to your family also brings many responsibilities.

If your new bundle of joy happens to be a dog, then one of the responsibilities is picking up after your pet. When you live in a community you cannot just let your dog out and then close the door. Your pet must be on a leash at all times, and any pet waste MUST be picked up and disposed in a waste receptacle. This is not only a community rule; it is an Orange County ordinance as well. The Association has installed several doggy stations throughout the community for your convenience. Please use these receptacles to dispose of any dog waste. Dog waste is a hazardous substance and causes damage to grass and may spread illnesses to others. Thank you for your understanding and cooperation in this matter.



Community Services Phone Numbers

Emergency:	
Fire, Police, Medical Emergency:	911
Law Enforcement:	
Orange County Sheriff's Dept. (Non-	407-836-4357
Emergency):	
Utilities:	
Orange County Utilities:	407-836-5515
Chamber of Commerce:	
Orlando Chamber of Commerce:	407-425-1234
Miscellaneous:	
Orange County Public Schools:	407-317-3200
Orange County Office of Emergency Management:	407-836-9140
Orange County Health Department:	407-858-1400
Florida Poison Information Center:	800-222-1222
Orange County Public Library:	407-836-7390
Social Security Administration:	800-772-1213
Orange County Voters' Registration Office:	407-836-2070
Orange County Animal Services:	407-836-3111

KEYSTONE AT MEADOW WOODS HOMEOWNERS ASSOCIATION, INC.

MAIL OR EMAIL FORM TO: 9419 Tradeport Drive, Orlando, FL 32827 PHONE: 407-251-2200 FAX: 800-759-1820 EMAIL: info@dwdpm.com

		ARCHI	TECTURAL REVIEW B	OARD (ARB) APPLICATI	ON	
Owner N	ame:		Tenant Na	me:		
Property	Address:					
Mailing A	ddress:					
Phone(s)	Home:		Work	E-mail:		
In Accord	lance with the Declara	tion of Covena	ants, Conditions and Re	strictions and the Associa	tion's Rule and Regulations, Instal	lation
	form to this approval a					
				renovations and /or addit		
					e () Landscaping	
Descript	ion:					
Attach to addition		property surv	vey that shows the lo	cations of the proposed	change, alteration, renovation	or
Attach t	wo (2) drawings of yo	our plan(s).	Attach two (2)	color samples, if applic	cable.	
NOTF: A	pplications submitte	ed by fax or v	without two (2) copie	s of the survey, drawin	ng, or color sample will be consi	dered
	• •	-		essed and will be retur	•	acica
-	understand and agre	•		essea ana viii se retar	ned to you.	
	_		-	om the Association You	u have 60 days from the approva	al date
	_		n you must reapply fo		a have oo days from the approve	ii date
	•			• •	ofessional manner by a licensed	
		•	iy once commenced a	ind will be done in a pro	dessional marmer by a licensed	
	contractor or myself					
	·	ormed timely	and in a manner tha	t will minimize interfere	ence and inconvenience to other	
	residents.					
				l all damages to other lo	ots and/or common area, which	may
	result from performa					
	will be responsible connected with this		uct of all persons, age	nts, contractors, subco	ntractors and employees who ar	e
6.	am responsible for	complying w	ith all applicable fede	ral, state and local laws	, codes, regulations and require	ments
i	n connection with th	nis work. I w	ill obtain any necessa	ry governmental permi	ts and approval for the work.	
7.	Upon receipt DWD P	rofessional N	Management, LLC will	forward the ARB Applic	cation to the Association. A deci	ision
					he application is either approved	
	denied.	,	, , , , , , , , , , , , , , , , , , , ,			-
		PONSIBLE FO	R FOLLOWING THE R	ULES AND GUIDELINES	OF THEIR ASSOCIATION WHEN	
	ANY EXTERIOR MOI					
	e of Owner(s):			Date	::	
Jigitatai	e or owner(s)		DO Not Write B		··	
This App	lication is hereby:	() Appro	oved	() Denied		

Date Received _____ Mailed to Assoc. _____ Mailed to Owner ____

June and July 2019

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
June						Monthly Assess. Due Beginning of Hurricane Season
2	3	4	5	6	7	8
9	10	11	12	13	14	Grace Period Ends for Monthly Assessments
Father's Day Happy Father's Day!	17	18	19	20 Board of Directors' Meeting 7 PM	21 Summer Solstice First Day of Summer	22
23	24	25	26	27	28	29
30						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
July	Monthly Assess. Due	2	3	Independence Day	5	6
7	8	9	10	11	12	13
14	Grace Period Ends for Monthly Assessments	16	17	18 Board of Directors' Meeting 7 PM	19	20
21	22	23	24	25	26	27